

## PATIENT RIGHTS

**TEST****Patient Rights**

Name \_\_\_\_\_ Date \_\_\_\_\_

**Directions:** Circle the best answer. (Seven correct answers required.)

1. On the first visit, the home health agency must provide the patient with a verbal review of patient rights.
  - a. True
  - b. False
2. A written copy of the patient rights must be provided within seven days of admission.
  - a. True
  - b. False
3. A patient has the right to file a complaint with the home health agency for:
  - a. Treatment that was not provided.
  - b. Treatment that was provided that caused undue pain.
  - c. An agency employee who used offensive language.
  - d. All of the above.
4. The patient has the right to know the date and time of visits.
  - a. True
  - b. False
5. During a home health aide visit, the aide identifies a bruise on the patient's abdomen. The patient cannot explain where the bruise came from. The aide notifies the supervising nurse. What must the nurse do next?:
  - a. Immediately assess the patient including asking the patient how the bruise occurred.
  - b. Immediately notify adult protective services.
  - c. Immediately notify law enforcement.
  - d. Ignore the report since the patient is always falling around.
6. All of the following are types of abuse except:
  - a. Verbal
  - b. Mental
  - c. Environmental
  - d. Physical
7. An agency must provide the patient with an interpretive service free of charge.
  - a. True
  - b. False

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**TEST**

### **Patient Rights (cont.)**

8. The aide assigned to Mr. James arrives at his home. She reviews the assigned aide care plan. The plan includes assisting with shower, oral care, dressing and making the patient's bed. Mr. James has Parkinson's disease, which requires him to move slowly. The aide realizes she is going to be late for her next visit, so she tells the patient if he doesn't start moving faster, she will have to tell the authorities that he is not safe to live alone. Is this a form of abuse?
- a. Yes, this is form of mental abuse.
  - b. Yes, this is a form of physical abuse.
  - c. No this is just being rude.
  - d. No this is the aide looking out for patient safety.
9. The patient complains to the nurse that she was told on admission that she would receive a social worker. She has never heard from the social worker. The nurse informs the patient that the admission nurse was wrong and the patient really doesn't need a social worker. Does the patient have the right to call the agency and complain that she has not been provided a social worker?
- a. Yes
  - b. No
10. The patient requests to be transferred to another agency but will not give a reason. The agency does not feel it should have to transfer the patient because she can't give a good reason to be transferred. The agency continues to provide services. Have the patient's rights been violated?
- a. Yes
  - b. No

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### TEST ANSWERS

1. a
2. b
3. d
4. a
5. a
6. c
7. a
8. a
9. a
10. a